

**Notice of Allowability**

Application No.	Applicant(s)	
10/669,399	MORRIS ET AL.	
Examiner	Art Unit	
Ronald Baum	2136	

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--

All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. **THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS.** This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.

- This communication is responsive to 9/19/07.
- The allowed claim(s) is/are 1,5-19,23-37,41-54 and 57-62.
- Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
  - a)  All
  - b)  Some\*
  - c)  None of the:
  1.  Certified copies of the priority documents have been received.
  2.  Certified copies of the priority documents have been received in Application No. \_\_\_\_\_.
  3.  Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)).

\* Certified copies not received: \_\_\_\_\_.

Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application.  
**THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.**

- A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient.
- CORRECTED DRAWINGS ( as "replacement sheets") must be submitted.
  - (a)  including changes required by the Notice of Draftsperson's Patent Drawing Review ( PTO-948) attached
    - 1)  hereto or 2)  to Paper No./Mail Date \_\_\_\_\_.
  - (b)  including changes required by the attached Examiner's Amendment / Comment or in the Office action of Paper No./Mail Date \_\_\_\_\_.Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d).
- DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.

**Attachment(s)**

- Notice of References Cited (PTO-892)
- Notice of Draftsperson's Patent Drawing Review (PTO-948)
- Information Disclosure Statements (PTO/SB/08),  
Paper No./Mail Date \_\_\_\_\_.
- Examiner's Comment Regarding Requirement for Deposit  
of Biological Material  
NASSER MOAZZAMI  
SUPERVISORY PATENT EXAMINER  
TECHNOLOGY CENTER 2100
- Notice of Informal Patent Application
- Interview Summary (PTO-413),  
Paper No./Mail Date \_\_\_\_\_.
- Examiner's Amendment/Comment
- Examiner's Statement of Reasons for Allowance
- Other \_\_\_\_\_.

11/20/07

## DETAILED ACTION

### *Examiner's Statement of Reasons for Allowance*

1. Claims 1, 5-19, 23-37, 41-54 and 57-62 are allowed over prior art.
2. This action is in reply to applicant's correspondence of 19 September 2007.
3. The following is an examiner's statement of reasons for the indication of allowable claimed subject matter.
4. As per claims 1, 19 and 37 generally, prior art of record, Evans et al, U.S. Patent Application Publication US 2002/0171546 A1, fails to teach alone, or in combination, other than via hindsight, at the time of the invention, the features as discussed and remarked upon in the response of 19 September 2007 to office action of 6/25/2007.

Specifically, (as per claim 1, for example) prior art dealing with password reset products used in various networked COTS environments, is generally known to exist per se, (i.e., COTS solutions for point-of-sales distributed network systems insofar as support of help desk operations is concerned: Bielawski, et al, 'Engineering Application Using COTS Components: An In-House Development Alternative', Noblis Technology Summaries, Summer 2003 Edition, entire document, [http://www.noblis.org/Publications/SigmaSummer2003\\_4.pdf](http://www.noblis.org/Publications/SigmaSummer2003_4.pdf)). Nowhere in the prior art is found collectively the *italicized* claim elements (i.e., the specific configuration aspects of where and when in the network the redirection from a first (and distinct) to a second (subsequent) network server used for the password reset tool implementation, versus the authentication/verification of the user as part of the reset tool provision/password reset functionality), *at the time of the invention*; serving to patently distinguish the invention from said prior art;

“1. A method of *resetting a password for a network service account*, the method comprising:  
accepting *entry of a password at a first server* from *an electronic device*  
wherein *the electronic device is remote from the first server*;  
comparing  
the entered password with  
a known password;  
after comparing the entered password with the known password,  
*redirecting a user of the electronic device from*  
*the first server to*  
*a second server providing a password reset tool*  
*if*  
*the entered password*  
*does not match*  
*the known password*,  
wherein *the user of the electronic device is*  
*blocked from network access*  
*other than the password reset tool*  
*while being redirected to the second server*,  
wherein *the second server*  
*is separate from the first server*;  
after *redirecting the user of the electronic device to*  
*the second server providing the password reset tool*,

*accepting user entry of  
verification information at the second server;  
comparing  
the verification information from the user with  
known verification information for the user;  
accepting user entry of a new password if  
the verification information accepted from the user matches  
the known verification information for the user; and  
storing the new password as  
the known password for the user.”*

5. Dependent claims 5-18, 23-36, 41-54 and 57-62 are allowable by virtue of their dependencies.

*Conclusion*

6. Any inquiry concerning this communication or earlier communications from examiner should be directed to Ronald Baum, whose telephone number is (571) 272-3861, and whose unofficial Fax number is (571) 273-3861 and unofficial email is Ronald.baum@uspto.gov. The examiner can normally be reached Monday through Thursday from 8:00 AM to 5:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Nasser Moazzami, can be reached at (571) 272-4195. The Fax number for the organization where this application is assigned is **571-273-8300**.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. For more information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Ronald Baum

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SUPERVISORY PATENT EXAMINER  
TECHNOLOGY CENTER 2100

  
11/20/07

Patent Examiner

